

# YOU WANT TO CHANGE PEOPLE'S LIVES?

We at Motek do this every day.

With game-changing and innovative technologies that improve human movement therapy for millions of patients around the world.

Join Motek and become a part of the global leader to define the therapy standards of tomorrow.

## GLOBAL HEAD OF SERVICE

### ARE YOU INSPIRED BY...

- developing technical services solutions which enable us to grow and outperform competition?
- leading our technical service teams in Switzerland, Netherlands and China to achieve leading edge third level manufacturer support for Motek, Hocoma and DIH technologies?
- implementing a transparent quality controlling to ensure the continuous enhancement of DIH rehabilitation solutions?
- using our new implemented business applications (Oracle cloud) to facilitate knowledge management and support processes?
- working with our internal product management team and our project leaders on new service solutions that generate added value for our customers?

- ensuring the availability and efficient distribution of spare parts including phase-in and phase-out in coordination with our supply chain operations department?
- take a lead for the software rollouts to ensure on-time availability of new features and bugfixes to all customers?
- making sure that manufacturer related service processes comply with required medical norms and regulations?

### WE MATCH WITH PERSONS WHO...

- are excellent communicators with natural leadership skills.
- enjoy working in multicultural teams and discussing and solving challenges in global matrix organization.
- have passion to drive change with the customer needs in focus.

- have a strong focus quality while thinking in big pictures as well as in operational details.
- like to contribute proactively to the company's objectives.
- are willing to travel up to 30% to meet customers and partners globally.

### YOU HAVE...

- a solid background in technology and business administration.
- at least five years of international management experience in technical services industry.
- knowledge of medical equipment manufacturing regulations and standards (ISO, FDA) as a plus.
- excellent command of English, other languages like German, Dutch or Chinese are an advantage.

### Leading. Innovative. Reliable. Human. Integrity. Passionate.

That is what Motek stands for. What do you stand for?

[www.motekforcelink.com](http://www.motekforcelink.com)  
[www.hocoma.com](http://www.hocoma.com)

To be considered as an outstanding candidate, please include your **compelling motivation letter** with your application that points out why you match with us, and send it together with your CV and photo to **personal@hocoma.com**. Ms. Helene Teuscher, Tel. + 41 (0)43 444 22 00, is glad to answer your questions. We only accept direct applications.